
Workshop 2

14: Conflicts stress you? – Here you learn to deal with conflicts better!

Wolf Hertlein (Germany)

Are you dissatisfied with your own conflict skills? You are not alone! We all feel this way, including us ombudspersons, including me. In this (far too short) workshop, we will try to improve our own conflict skills a bit with a little input from me and in interactive exchange in the group. This is difficult, but possible.

An improved ability to deal with conflict helps us in dealing with our complaints, in the further development of our universities, and of course also directly in conflicts with colleagues and in disputes in our private lives, up to and including the clarification of inner conflicts. So it is worth it!

Presenter(s):

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